

Mutual Exchange



A mutual exchange is a way for social housing residents to find a move by swapping homes with another social housing resident.

You can swap homes with any council tenant or Housing Association tenant in the UK providing you and they have the right to mutual exchange and both parties wish to swap. You are not restricted to your current landlord; all social housing landlords are required to allow mutual exchanges.

The key is to ensure that everyone has looked around the properties involved and is happy with the condition of the property.

How to apply

- You must be a secure tenant or an assured housing association tenant of a partner organisation in order to create an application on this system (Please refer to “Our Partners” page for a full list)
- Register your household
- If you are unemployed and have no housing need you are only eligible to complete a mutual exchange application.

Could my swap be refused?

Your landlord may decide not to agree to the exchange if:

- There is a court order requiring you to give up possession of your home for rent arrears or anti-social behaviour.
- A Notice Seeking Possession of your home has been served due to your tenancy conditions being broken, for example, for rent arrears, anti-social behaviour or any other breach of your tenancy conditions.
- The home you want to move to is too large or small for your family’s needs.
- Your landlord re-housed you in your present home because you have special housing needs, such as adaptations, which you still need but are not included in your new home.

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You can start your Mutual Exchange application here and completing the questions asked regarding your current property:

The screenshot shows the 'My Account' page for MISS SARAH TEST. The 'Social housing' section is active, showing application reference HR67639-3, registration date 03/09/2018, and 1 open bid. The 'Mutual exchange' section is highlighted with a red box, showing an 'Incomplete online MX application form' with application reference MX67639-1. The 'MX Messages' tab in the top navigation is also highlighted with a red box.



Your application will need to be checked and approved by your current landlord before your details are displayed on our website.

You can send a message directly to the advertiser through the property advert. Any messages received to you will be displayed by clicking this tab:

The screenshot shows the 'My Account' page for MISS SARAH TEST. The 'MX Messages' tab in the top navigation is highlighted with a red box. The 'Mutual exchange' section is also visible, showing an 'Incomplete online MX application form'.

You are given the opportunity to advertise your details via Home Swap Direct (national scheme)

The screenshot shows the 'Edit your mutual exchange application / advert' page for MISS SARAH TEST. The 'National Home Swap' section is highlighted, showing the 'National Home Swap' application progress and the 'Home Swap Direct' section. The 'Home Swap Direct' section includes a question about participating in Home Swap Direct, a correspondence email field, and a location/postcode field.

The 'MX Messaging' service is not monitored by MyHomeChoiceFyldeCoast and staff do not have access to view any messages sent or received.